

Information about registration for lunch

Dear parents, dear students, dear teachers,

Our team is very much looking forward to providing your children in the Grundschule Heidhorst with good food!

In the following you receive all the information you need in order to establish a free-of-charge canteen account.

Ordering and administration of the food is done via the online-ordering system **SAMS-ON**. For any detailed information please refer to the letter which is sent to you **per E-Mail** together with the login data for the canteen-system after the online registration.

Online registration

In order for your child to receive a **canteen account**, you have to do an online registration. Please do it in the following way:

1. Visit the internet site of the ordering system: **SAMS-ON** at:
account.sams-on.de (bitte direkt in die Browserzeile eingeben – Google vermeiden)
or download the free app **SAMS-ON**
2. Click on the word, highlighted in blue: **Registrieren** or **Register**
3. Choose the right canteen: **heidhorst Grundschule Heidhorst**
4. Insert the following data and click on „Further“:
 1. The name of the person **eating our lunch**
 2. A reliable mail address
 3. A password you choose
5. For the next step you need to do the following:
 1. Choose the type of school that is attended: Grundschule or Vorschule.
 2. For „Art des Nutzers“ you have to choose between „Schüler“ or „Lehrer“
 3. Insert the right captcha and confirm the privacy policy
6. Please conclude by clicking on “Register“

After a review and approval by AlsterFood you will receive your login data for the **SAMS-ON** ordering system as well as all the necessary information concerning lunch and payment. If you don't receive an e-mail from us soon, please check your spam file, or you are also welcome to contact us.

Your contact at AlsterFood:

Team customer care (office hours: 08 -15 Uhr, Mo-Fr)

Phone: 040 – 6329 5005 or E-Mail: kundenbetreuung@alsterfood.de